State of Connecticut Department of Mental Retardation West Region

Addendum Number One

Request for Proposal – RFP 171
Providers of Clinical services (i.e. behavioral health, physical, speech, and occupational therapy) to DMR Eligible Children from ages three to twenty-one.

Bid closing date 4:00 p.m. on January 16, 2007

Response to Questions submitted

Question: Where are the services delivered – home, community or clinic?

Answer: Services may be delivered in a clinic, family home, and/or community

setting.

Question: Can a mix of professionals be used – licensed and unlicensed?

Answer: A mix of licensed and unlicensed professionals can be used to provide services.

Licensed professionals must be used to provide services in situations where a

Connecticut license is required to provide a specific service.

Question: The third paragraph of the RFP states that "Providers are required to adhere to

all DMR policies and procedures". Where can a copy of DMR policies and

procedures that apply to RFP 171 be obtained.

Answer: DMR policies and procedures can be found on the DMR web page at

www.dmr.state.ct.us, Publications, DMR Manual-Service Delivery.

State of Connecticut Department of Mental Retardation, West Region Request for Providers RFP 171

The Department of Mental Retardation (DMR), West Region is soliciting licensed/qualified providers of clinical services (i.e. behavioral health, physical therapy, speech, and occupational therapy) to DMR eligible children from ages 3 to 21 with the focus on family preservation. Our goal is to select up to a total of five providers to ensure services are readily available throughout all of the West Region. We are seeking one provider in each of five geographic areas: greater Bridgeport, greater Norwalk, greater Torrington including Salisbury, greater Danbury, and greater Waterbury. There is \$150,000.00 available to qualified families to spend on these services for the FY07 ending June 30, 2007. Families will be qualified by the West Region to receive clinical services from the provider of the family's choice. The DMR West Region and families reserve the right to select a provider of choice, which may or may not directly coincide with the geographic area of the selected provider.

Payment will be based on a detailed vendor invoice including individual/family served, family signature verification of services, and submission of invoice for payment to DMR West region Business office.

Providers are required to adhere to all DMR policies and procedures.

Proposal Contents:

Organization including:

- Mission statement or philosophy of organization.
- Provider's experience and qualifications that directly impact the ability to provide the desired service.
- Letters of support or references from current or past entities for which the
 provider has conducted similar projects and a minimum of three phone numbers
 and addresses of individuals who can be contacted to provide information on
 the provider's experience.
- Table of organization or current structure.
- Board composition that includes the member's profession, parent of a disabled child, etc.

Description of Services:

- Describe all services your agency provides including in home.
- Describe staff qualifications and experience.
- Indicate any ability to communicate in languages other than English.
- Provide complete fee structure for services offered and indicate if you are a Title 19 service provider.
- Indicate the response time once a referral is received.
- Indicate ability to collaborate with other service providers.
- Indicate any relationships with other community resources, which would enhance the effectiveness of services to an individual under age 21.
- Indicate your reporting methodology and timeframes for submitting reports on services provided.

Selection:

- DMR West Region reserves the right to make a selection in the best interest of the State. Dual or multiple selections may be made to cover the entire DMR West Region's geographic area, as well as to insure all consumer needs are met.
- Selection will be based on multiple criteria including, but not limited to: skill, ability, and integrity necessary for the faithful performance of the work, previous professional experience with similar population, and cost of service.
- Selection will end June 30, 2007. However, Based on available funding, DMR West reserves the right to extend the selection to June 30, 2008.

RFP Procedures

INQUIRY PROCEDURES

All questions regarding this RFP must be directed, in writing, to the below-mentioned individual by 3:00 p.m., on Friday, December 29, 2006.

Gary Brown - E-mail address – gary.brown@po.state.ct.us Facsimile number – 203-806-

Written responses to all questions received will be posted to the Department of Administrative Services (DAS) and Department of Mental Retardation (DMR) websites by 3:00 p.m., Monday, January 8, 2007...

PROPOSAL SUBMISSION

The proposer must designate an authorized representative and one (1) alternate, and provide the name, title, address, telephone and facsimile numbers, e-mail address, and normal working hours for each representative. The proposal must be signed by the proposer.

All proposals must be labeled <u>RFP 171</u>, and submitted in sealed envelopes or packages. The name and address of the proposer must appear in the upper left hand corner of the envelope or package

An original and three (3) copies of the proposal must be received no later than 4:00 p.m., January 16, 2007 at the following address:

Lynn Lantieri Business Office Dept. of Mental Retardation, West Region 25 Creamery Road Cheshire, CT 06410

Telephone – 203-806-8796

Proposal received after the deadline cannot be reviewed.

COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES CONTRACT COMPLIANCE REGULATIONS NOTIFICATION TO BIDDERS

The contract to be awarded is subject to contract compliance requirements mandated by Sections 4a-60 and 4a-60a of the Connecticut General Statutes; and, when the awarding agency is the State, Sections 46a-71(d) and 46a-81i(d) of the Connecticut General Statutes. There are Contract Compliance Regulations codified at Section 46a-68j-21 through 43 of the Regulations of Connecticut State Agencies, which establish a procedure for awarding all contracts covered by Sections 4a-60 and 46a-71(d) of the Connecticut General Statutes.

According to Section 46a-68j-30(9) of the Contract Compliance Regulations, every agency awarding a contract subject to the contract compliance requirements has an obligation to "aggressively solicit the participation of legitimate minority business enterprises as bidders, contractors, subcontractors and suppliers of materials." "Minority business enterprise" is defined in Section 4a-60 of the Connecticut General Statutes as a business wherein fifty-one percent or more of the capital stock, or assets belong to a person or persons: "(1) Who are active in daily affairs of the enterprise; (2) who have the power to direct the management and policies of the enterprise; and (3) who are members of a minority, as such term is defined in subsection (a) of Section 32-9n." "Minority" groups are defined in Section 32-9n of the Connecticut General Statutes as "(1) Black Americans . . . (2) Hispanic Americans . . . (3) persons who have origins in the Iberian Peninsula . . . (4)Women . . . (5) Asian Pacific Americans and Pacific Islanders; (6) American Indians . . ." An individual with a disability is also a minority business enterprise as provided by Section 4a-60g of the Connecticut General Statutes. The above definitions apply to the contract compliance requirements by virtue of Section 46a-68j-21(11) of the Contract Compliance Regulations.

The awarding agency will consider the following factors when reviewing the bidder's qualifications under the contract compliance requirements:

- (a) the bidder's success in implementing an affirmative action plan;
- (b) the bidder's success in developing an apprenticeship program complying with Sections 46a-68-1 to 46a-68-17 of the Administrative Regulations of Connecticut State Agencies, inclusive;
- (c) the bidder's promise to develop and implement a successful affirmative action plan;
- (d) the bidder's submission of employment statistics contained in the "Employment Information Form", indicating that the composition of its workforce is at or near parity when compared to the racial and sexual composition of the workforce in the relevant labor market area; and
- (e) the bidder's promise to set aside a portion of the contract for legitimate minority business enterprises. See Section 46a-68j-30(10)(E) of the Contract Compliance Regulations.

INSTRUCTIONS AND OTHER INFORMATION

The following <u>BIDDER CONTRACT COMPLIANCE MONITORING REPORT</u> must be completed in full, signed, and submitted with the bid for this contract. The contract awarding agency and the Commission on Human Rights and Opportunities will use the information contained thereon to determine the bidders compliance to Sections 4a-60 and 4a-60a CONN. GEN. STAT., and Sections 46a-68j-23 of the Regulations of Connecticut State Agencies regarding equal employment opportunity, and the bidders A good faith efforts to include minority business enterprises as subcontractors and suppliers for the work of the contract.

1) Definition of Small Contractor

Section 4a-60g CONN. GEN. STAT. defines a small contractor as a company that has been doing business under the same management and control and has maintained its principal place of business in Connecticut for a one year period immediately prior to its application for certification under this section, had gross revenues not exceeding ten million dollars in the most recently completed fiscal year, and at least fifty-one percent of the ownership of which is held by a person or persons who are active in the daily affairs of the company, and have the power to direct the management and policies of the company, except that a nonprofit corporation shall be construed to be a small contractor if such nonprofit corporation meets the requirements of subparagraphs (A) and (B) of subdivision 4a-60g CONN. GEN. STAT.

MANAGEMENT: Managers plan, organize, direct, and control the major functions of an organization through subordinates who are at the managerial or supervisory level. They make policy decisions and set objectives for the company or departments. They are not usually directly involved in production or providing services. Examples include top executives, public relations managers, managers of operations specialties (such as financial, human resources, or purchasing managers), and construction and engineering managers.

BUSINESS AND FINANCIAL OPERATIONS: These occupations include managers and professionals who work with the financial aspects of the business. These occupations include accountants and auditors, purchasing agents, management analysts, labor relations specialists, and budget, credit, and financial analysts.

COMPUTER SPECIALISTS: Professionals responsible for the computer operations within a company are grouped in this category. Examples of job titles in this category include computer programmers, software engineers, database administrators, computer scientists, systems analysts, and computer support specialists

ARCHITECTURE AND ENGINEERING: Occupations related to architecture, surveying, engineering, and drafting are included in this category. Some of the job titles in this category include electrical and electronic engineers, surveyors, architects, drafters, mechanical engineers, materials engineers, mapping technicians, and civil engineers.

OFFICE AND ADMINISTRATIVE SUPPORT: All clerical-type work is included in this category. These jobs involve the preparing, transcribing, and preserving of written communications and records; collecting accounts; gathering and distributing information; operating office machines and electronic data processing equipment; and distributing mail. Job titles listed in this category include telephone operators, payroll clerks, bill and account collectors, customer service representatives, files clerks, dispatchers, shipping clerks, secretaries and administrative assistants, computer operators, mail clerks, and stock clerks.

BUILDING AND GROUNDS CLEANING AND MAINTENANCE: This category includes occupations involving landscaping, housekeeping, and janitorial services. Job titles found in this category include supervisors of landscaping or housekeeping, janitors, maids, grounds maintenance workers, and pest control workers.

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CONSTRUCTION AND EXTRACTION: This category includes construction trades and related occupations. Job titles found in this category include boilermakers, masons (all types), carpenters, construction laborers, electricians, plumbers (and related trades), roofers, sheet metal workers, elevator installers, hazardous materials removal workers, paperhangers, and painters. Paving, surfacing, and tamping equipment operators; drywall and ceiling tile installers; and carpet, floor and tile installers and finishers are also included in this category. First line supervisors, foremen, and helpers in these trades are also grouped in this category.

INSTALLATION, MAINTENANCE AND REPAIR: Occupations involving the installation, maintenance, and repair of equipment are included in this group. Examples of job titles found here are heating, ac, and refrigeration mechanics and installers; telecommunication line installers and repairers; heavy vehicle and mobile equipment service technicians and mechanics; small engine mechanics; security and fire alarm systems installers; electric/electronic repair, industrial, utility and transportation equipment; millwrights; riggers; and manufactured building and mobile home installers. First line supervisors, foremen, and helpers for these jobs are also included in the category.

MATERIAL MOVING WORKERS: The job titles included in this group are Crane and tower operators; dredge, excavating, and lading machine operators; hoist and winch operators; industrial truck and tractor operators; cleaners of vehicles and equipment; laborers and freight, stock, and material movers, hand; machine feeders and offbearers; packers and packagers, hand; pumping station operators; refuse and recyclable material collectors; and miscellaneous material moving workers.

3) Definition of Racial and Ethnic Terms (as used in Part IV Bidder Employment Information)

White (not of Hispanic Origin)- All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.

<u>Black</u>(not of Hispanic Origin)- All persons having origins in any of the Black racial groups of Africa.

<u>Hispanic</u>- All persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, regardless of race.

Asian or Pacific Islander- All persons having origins in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands. This area includes China, India, Japan, Korea, the Philippine Islands, and Samoa.

American Indian or Alaskan Native- All persons having origins in any of the original peoples of North America, and who maintain cultural identification through tribal affiliation or community recognition.

BIDDER CONTRACT COMPLIANCE MONITORING REPORT

Employer Number v Number cation onal/definitions on page 1) mall contractor. Yes No ninority business enterprise Yes No
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k ownership category) Iispanic Asian American American Indian/Alaskan rian Peninsula Individual(s) with a Physical Disability
ertified as above by State of CT Yes_ No_
tion Number
ur company contracts and purchase orders contain non-discriments as required by Sections 4a-60 & 4a-60a Conn. Gen. Stat.?
on request, provide reasonable accommodation to employees, of employment, who have physical or mental disability? Yes No_
ompany have a mandatory retirement age for all employees?
npany has 50 or more employees, have you provided at least two lands harassment training to all of your supervisors? Yes No No No No No No No N
npany has apprenticeship programs, do they meet the Affirmat Employment Opportunity requirements of the apprenticeship st. of Labor? Yes_No_1
company have a written affirmative action Plan? Yes_ No_ e explain.
erson in your company who is responsible for equal poportunity? Yes No name and phone number.
a minority business enterprise. (defined on page 1 / use
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CATEGORY	ART IV - Bidder Employme JOB OVERALL		11711	TTE	DI 4	Date:	THOD	NIC	(Page 4)				
	TOTALS		WHITE (not of Hispanic origin)		BLACK (not of Hispanic origin)		HISPANIC		ASIAN or PACIFIC ISLANDER		AMERICAN INDIAN ALASKAN NATIVE		
			Male	Female	Male	Female	Male	Female	Male	Female		male	female
Management													
Business & Financial Ops													
Computer Specialists													
Architecture/Engineering													
Office & Admin Support													
Bldg/ Grounds Cleaning/Maintenance													
Construction & Extraction													
Installation , Maintenance & Repair													
Material Moving Workers													
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STATE OF CONNECTICUT

COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES NOTICE CONCERNING CONTRACT COMPLIANCE RESPONSIBILITIES

TO ALL LABOR UNIONS, WORKERS REPRESENTATIVES AND VENDORS:

Any contract this contractor has with the State of Connecticut or political subdivisions of the state other than municipalities shall be performed in accordance with CONN. GEN. STAT. Section 4a-60 and Section 4a-60a. This means that this contractor:

- 1. Agrees to provide the Commission on Human Rights and Opportunities (CHRO) with any information concerning this contractors employment practices and procedures which relates to our responsibilities under CONN. GEN. STAT. Sections 4a-60 or 46a-56 or Section 4a-60a.; and
- 2. Agrees to include the provisions of CONN. GEN. STAT. Section 46a-60(a) and Section 4a-60a in each and every subcontract and purchase order and to take whatever action the CHRO deems necessary to enforce these provisions.

WITH REGARD TO RACE, COLOR, RELIGIOUS CREED, AGE, MARITAL STATUS, NATIONAL ORIGIN, ANCESTRY, SEX, MENTAL RETARDATION OR PHYSICAL DISABILITY, this means that this contractor:

- 1. Shall not discriminate or permit discrimination against anyone;
- 2. Shall take affirmative action so that persons applying for employment are hired on the basis of job-related qualifications and that employees once hired are treated without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, mental retardation or physical disability, unless the contractor can show that the disability prevents performance of the work involved;
- 3. Shall state in all advertisements for employees that it is an affirmative action-equal opportunity employer@;
- 4. Shall comply with CONN. GEN. STAT. Sections 4a-60, 46a-68e and 46a-68f and with each regulation or relevant order issued by the CHRO under CONN. GEN. STAT. Sections 46a-56, 46a-68e and 46a-68f; and
- 5. Shall make, if the contract is a public works contract, good faith efforts to employ minority business enterprises as subcontractors and suppliers of materials.

WITH REGARD TO SEXUAL ORIENTATION, WHICH INCLUDES HOMOSEXUALITY, BISEXUALITY AND HETEROSEXUALITY:

- 1. The contractor will not discriminate or permit discrimination against anyone, and employees will be treated without regard to their sexual orientation once employed; and
- 2. The contractor agrees to fully comply with Section 4a-60a and each regulation or relevant order issued by the CHRO under CONN. GEN. STAT. Section 46a-56.

Persons having questions about this notice or their rights under the law are urged to contact the:

COMMISSION ON HUMAN RIGHTS AND OPPORTUNITIES DIVISION OF AFFIRMATIVE ACTION, MONITORING & CONTRACT COMPLIANCE

21 Grand Street Hartford, Connecticut 06106 (860) 541-3400

COPIES OF THIS NOTICE SHALL BE POSTED IN CONSPICUOUS PLACES AVAILABLE TO ALL EMPLOYEES AND APPLICANTS FOR EMPLOYMENT